

What cookies are used at Whispli?

Learn the cookies Whispli uses to make the system work efficiently, how long they are stored, and why.

A **“cookie”** is a small text file stored on a user’s computer or mobile device when you visit a website or use web-based software. They allow you to navigate between pages efficiently, remember your preferences, and ensure that ads you see online are relevant to you.

The cookies we use can be divided into the following categories:

- **Required cookies.** Necessary cookies help make a website usable by enabling basic functions such as page navigation and access to secure areas of the website. The websites cannot function properly without these cookies.
- **Preference cookies.** They allow a website to store information that changes the behavior or appearance of the website, such as your preferred language or the region in which you are located.
- **Statistical cookies.** Statistic cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.
- **Marketing cookies.** They are used to track website visitors. The intention is to display ads that are relevant and appealing for the individual user and thus more valuable for publishers and third-party advertisers.

At Whispli, we have created separate Cookie Statements: one for our corporate website, and one for our service applications.

Cookies on Whispli corporate website - <https://www.whispli.com/>

Whispli Website uses a combination of cookie types.

As described in our [Privacy Policy https://www.whispli.com/privacy-policy/](https://www.whispli.com/privacy-policy/)

Fraudsec Pty Ltd ACN 605 003 825 trading as Whispli (we, us or our) use cookies and similar tracking technologies (beacons, tags, and scripts) to analyze trends, administer our corporate Website (<https://www.whispli.com>), and to gather demographic information about our visitors, and track movements around our Website.

Cookies on Whispli Applications

Whispli’s Applications use only required cookies which are necessary for the Applications to function correctly. The required cookies allow Whispli to:

Technical cookies

- control the flow of access to the platform to avoid unavailability due to traffic;
- to improve the user experience so that we can warn users when they are about to get logged out due to inactivity (and potentially lose everything they have typed to submit a report).

Statistical cookies (only used on the case management app, not the informant one)

- Collection of statistical data, carried out by Whispli and for Whispli and its clients only. These statistics are not linked to personal data and do not allow the identification of an individual.

In very limited circumstances, personal information is collected by automated technologies within the software services and solutions (the “Applications”) we provide to our customers: our network will temporarily look at the user’s IP for DDOS (distributed denial of services) protection, which will be stored in logs to analyze for threats, which we clear out every 7 days.